

PLOT AND BUNGALOW BOOKING CONDITIONS:

Once you complete the reservation form and it is sent, the campsite will contact you as soon as possible to inform you of price and availability. Completing the form does **not** mean that it is a firm reservation, only a request.

In any case, whether it is a plot or bungalow, the reservation will be considered effective by the Camping once the reservation confirmation email has been sent by the establishment and, in any case, not before. **An advance payment will be requested from the campsite, once the client has been informed of the price and availability, once it is accepted by the client, by mutual agreement the reservation process will begin and not before.**

Groups of young people under 25 years of age will not be admitted without a person over this age who is responsible for ensuring that everyone complies with the bungalow camping regulations.

Reservations from minors under 18 years of age will not be admitted or accepted, entry is not permitted, they will not be able to access the campsite even with authorization or proof from parents. If a reservation is made, as soon as non-compliance with this regulation is detected, it will be cancelled without the right to receive the amount paid for non-compliance with this rule.

No more than 5 occupants per pitch (including children and/or adults) are allowed.

PLOTS; ADVANCE (free of charge); **50.00€ per plot.**

The campsite management undertakes, by written request, to reserve the number of pitches desired, without their situation being taken into account. In the periods in which minimum stays are established, the client agrees to pay for the minimum number of days of their reservation. The rest of the stay is settled upon arrival.

Arrival day access to the plot: **From 12:00h.** (if the plot is free and ready before 12:00 p.m. it can be accessed) and until 20:00h. Departure time: Before 12:00h. **After this time, if departure has not occurred, an additional charge for the stay will be generated.** Once it has ended, they will not have the right to use the camping facilities (toilets, swimming pool, etc.)

BUNGALOWS; The campsite management undertakes, by written request, to reserve the number of bungalows desired, without their situation being taken into account. **ADVANCE: The client must pay 40%** of the total amount of the stay free of charge as an advance payment for the reservation and the rest **60%** upon arrival at the campsite.

Clients will have to **deposit 200.00 euros in cash** at the entrance as a guarantee against damage that may be caused to the objects in the bungalow, as well as order and cleanliness of the bungalow. This guarantee will be returned to you upon departure, once the accommodation has been inspected by the person in charge. It must be left in the same conditions of cleanliness and order as it is.

BED LINEN IS NOT INCLUDED: SHEETS, TOWELS, KITCHEN CLOTHES.

The bungalow for 2 people only has one room with a double bed (Max. 2 people)

The bungalow for 4 people has two bedrooms, one with a double bed and another room with two single beds (Max. 4/5 people)

Important note: PETS are NOT allowed in the bungalows.

On the day of arrival, the bungalow will be available at 17:00 p.m. and departure will be before 11:00 a.m.

Bungalow check-in is until the maximum time of 20:00h., after that time check-in is NOT possible.

RESERVATION CANCELLATION:

Plot: 7 days before arrival date, 90% refund of the advance amount.

Bungalow: 14 days before arrival date, 50% refund, 7 days before 30%, of the advance amount.

Possibility of maintaining the entirety, changing the reservation date.

Rates are non-refundable and do not allow changes, cancellations or refunds. Once installed on the pitch or accommodation, **no amount of the total amount** of the planned stay will be refunded. If you decide once here to vacate the campsite before the scheduled departure date, you will not be entitled to a refund of the amount corresponding to the remaining days of stay. In no case will it be accepted to save the money for future reservations due to a modification without documented justification by the client for reasons of force majeure.